

Bringing information (back) to information technologies and services

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ERC
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**People seldom need
information, they need to
get their work done.**



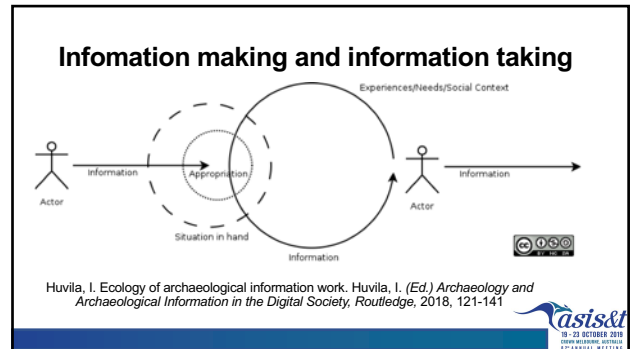

Regional heritage administrators
Contractor
Regional museums
Educators
Land owners
Land developers
National Heritage Administration
Researchers

References: Huvila & Huggen 2018 @ <https://doi.org/10.5334/jca.6> ; Huvila 2016 @ <http://www.information.net/jr/21-2/paper713.html>



**People don't know what their
colleagues do
- and are not always good at
articulating their own work
either.**





Develop systems and services for information making and taking, not for an imaginary 'process'.



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Literature

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